



# Nest Hello Battery Replacement

If your Nest Hello is losing charge faster than...

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# INTRODUCTION

If your Nest Hello is losing charge faster than it used to, or refusing to power-on despite troubleshooting, this guide will help you access a faulty battery. The following steps will require the iFixit opening picks, Phillips #000 screwdriver, and tweezers. While removing the faceplate and casing from the device it is easy to damage the waterproofing O-Ring, so [plan on replacing that as well](#).

## 🔧 TOOLS:

Spudger (1)  
iFixit Opening Picks (Set of 6) (1)  
Phillips #000 Screwdriver (1)  
Tweezers (1)

## ⚙️ PARTS:

C1241290 - Nest Hello Battery Replacement (1)

## Step 1 — Casing and Faceplate



- Insert the pick between the black faceplate and white casing of the Nest Hello.
- Pry the faceplate away from the device with the opening pick.
- ⓘ If you have not opened the Nest Hello before, there will be a protective foam mesh that is glued to the plastic covering and the inside of the mesh, use a pick to cut through the mesh as much as possible.
- Completely remove the faceplate from the device, do not be afraid to pull hard.

## Step 2



- Peel back the cover stickers and use the Phillips #000 screwdriver to remove the four screws.

## Step 3



- Insert opening pick between the white casing and the black internal circuitry and pry it out.
- ⓘ There is a ribbon cable connecting the white casing to the circuit boards. Be careful not to tear out the cable while separating the casing from the circuit boards.

## Step 4 — Battery



- Once the back casing is removed, disconnect the battery cable and remove the battery from the device.

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To reassemble your device, follow these instructions in reverse order.