



# How to Fix E-Paper Tearing

This is a guide to fix the E-Paper tearing in Pebble 301BL devices. \*this will void the warranty for the device\*

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## INTRODUCTION

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### TOOLS:

- [T5 Torx Screwdriver](#) (1)
  - [Metal Spudger](#) (1)
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## Step 1 — Device



- This is a guide to fix the E-Paper tearing in Pebble 301BL devices.

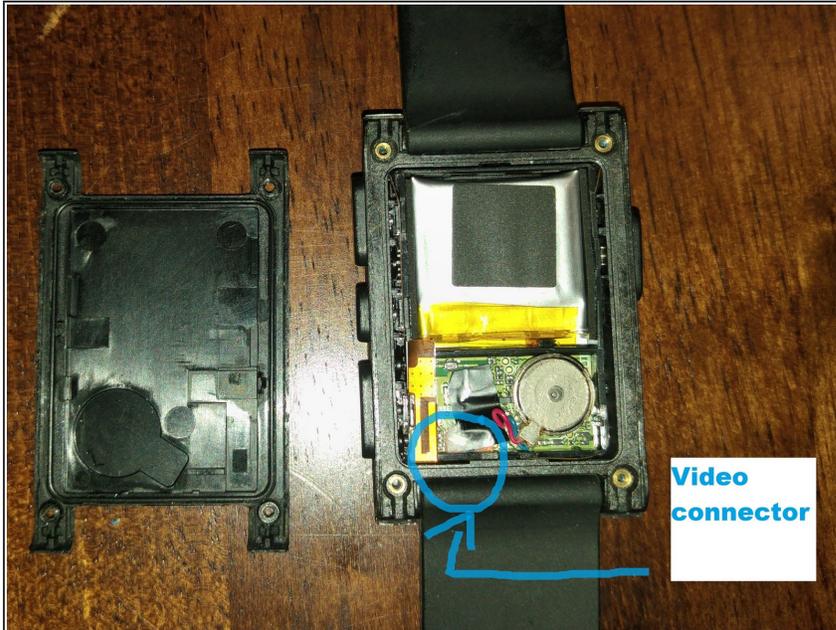
⚠ The *Pebble Kickstarter Edition* **doesn't** have screws, it is glued and therefore **not** repairable without permanent damage.

## Step 2 — Remove screws



- Using a T5 Torx screwdriver, remove the 4 screws on the back.
- ⚠ When removing the back cover be very gentle! The rumble motor may be adhered to the cover so you must pry it away.
- ⓘ [iFixit T5 Torx screwdriver](#)

### Step 3 — Video connector



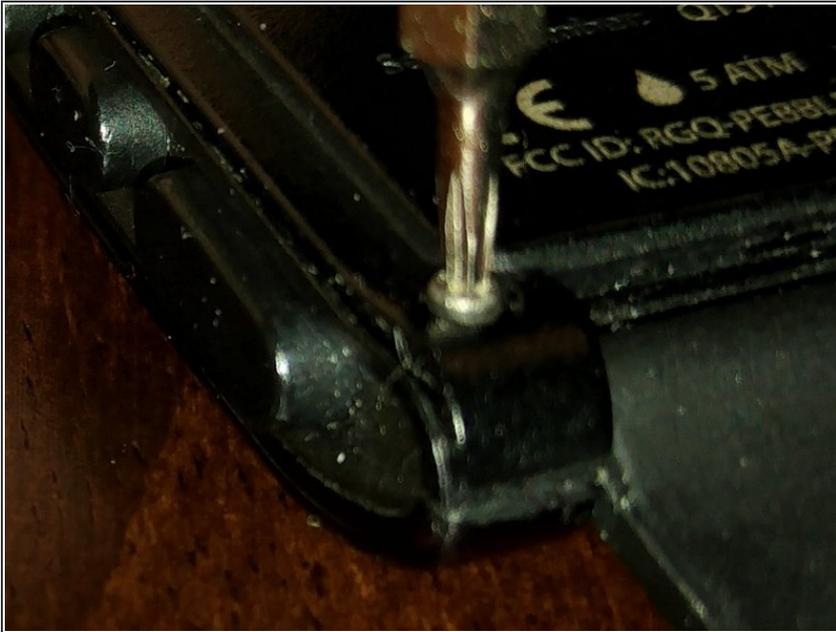
- Locate the video connector near the bottom, right next to the device that vibrates when you get a notification.
- ⓘ During normal use, this cable becomes loose and creates the tearing effect.
- ⓘ In the next step, you will be shown a way to apply pressure to this and keep it constantly connected.

### Step 4 — Apply pressure to Video Connector



- What worked for me is taking a little toilet tissue or paper towel and placing it over the video connector.
- ⓘ One way to test that this will help is by holding a finger on it and cycling through the menus.
- ⓘ Nothing inside the device will catch the paper on fire, so there is nothing to worry about.

## Step 5 — Closing



- Once you have confirmed that the paper will apply the necessary pressure, you can then put the screws back in.
- ⚠ If the case doesn't seem to close properly as it did before, do not keep on trying to tighten the screw down; you will strip the screw.
- If the case doesn't close properly, you will need to open the device back up and remove a tiny bit of the paper until it does close, that way it will retain its water resistance.

## Step 6 — Final result



- Here is an example of the final result.

To reassemble your device, follow these instructions in reverse order.