HP Envy x360 m6-aq103dx RAM Replacement

This is a guide to replace the RAM in the...

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INTRODUCTION

This is a guide to replace the RAM in the laptop. You will only need the anti-static wristband for this guide.
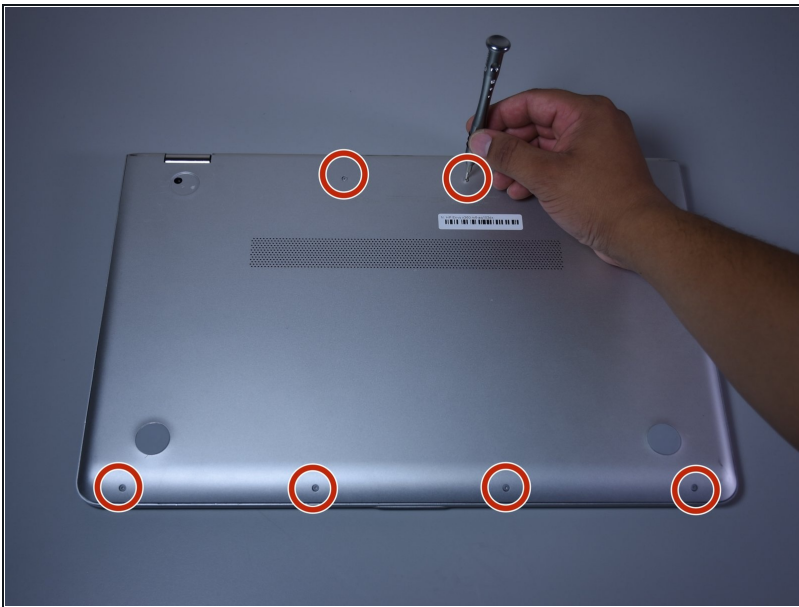
Step 1 — Bottom Cover

- Flip the laptop over to expose the underside.

- Remove the two grip pads with blue plastic opening tool by inserting the tool between the laptop and the pads and slowly lifting up.

- ⓘ The grip pads are tacky, remove slowly to avoid separating the adhesive.
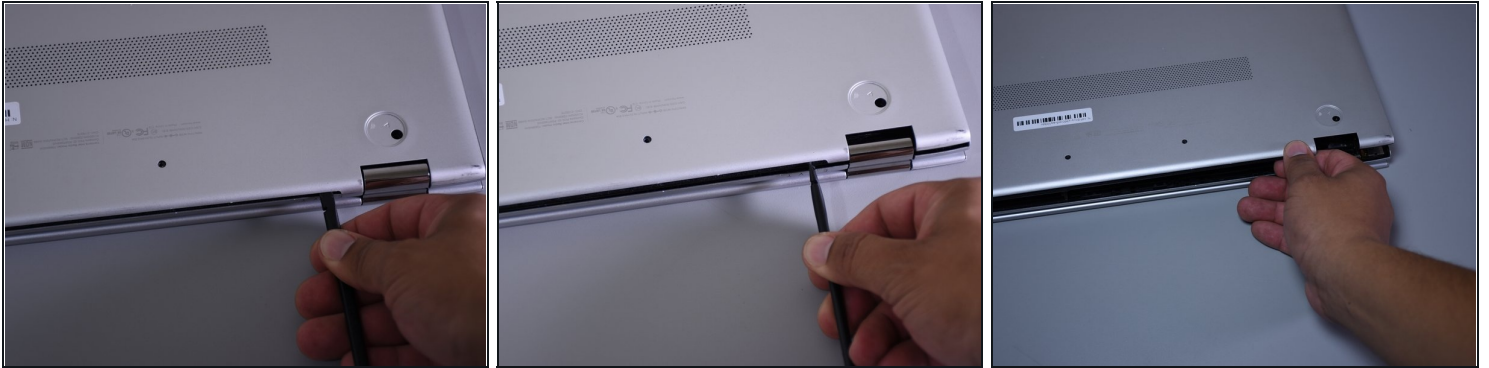
Step 2

- Remove the two 8 mm Phillips Head screws that were under the grip pads using a Phillip's Head 1 Screwdriver.

Step 3

- Remove the six 5 mm Torx screws using a T5 Torx Screwdriver.
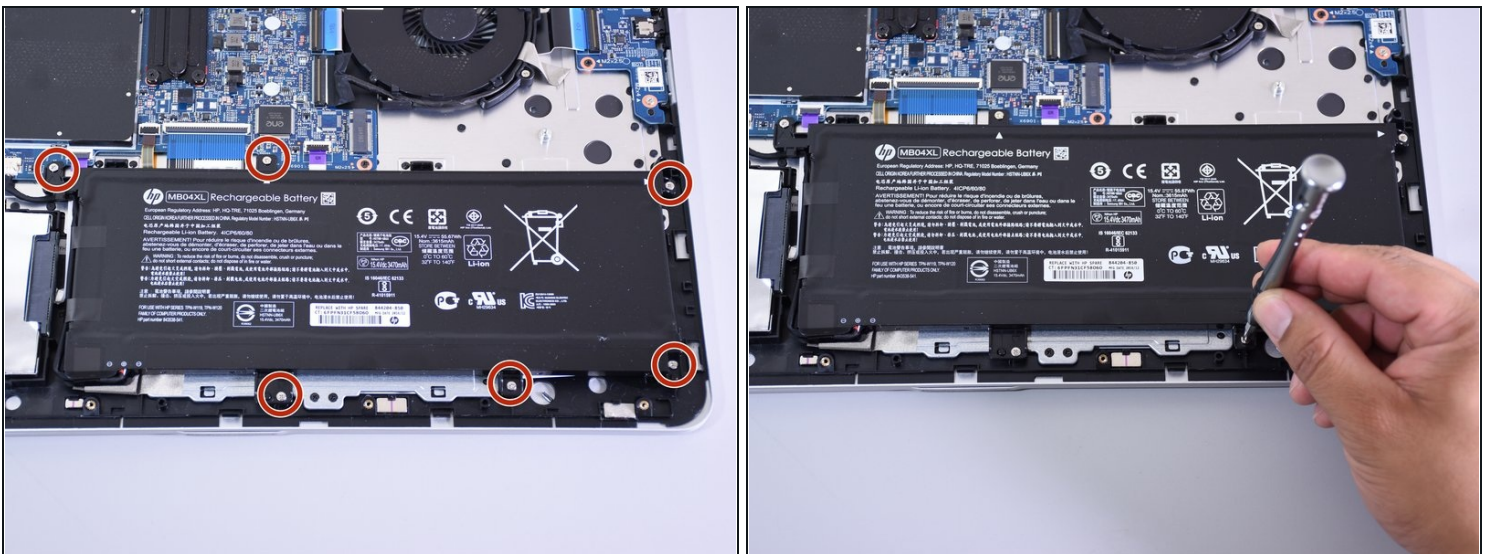
Step 4

- Use the nylon spudger to pop off the bottom cover by inserting it into the heat vent and twisting to the left or right.

- ⓘ You may hear a slight clicking or popping, but that is normal.

Step 5 — Battery

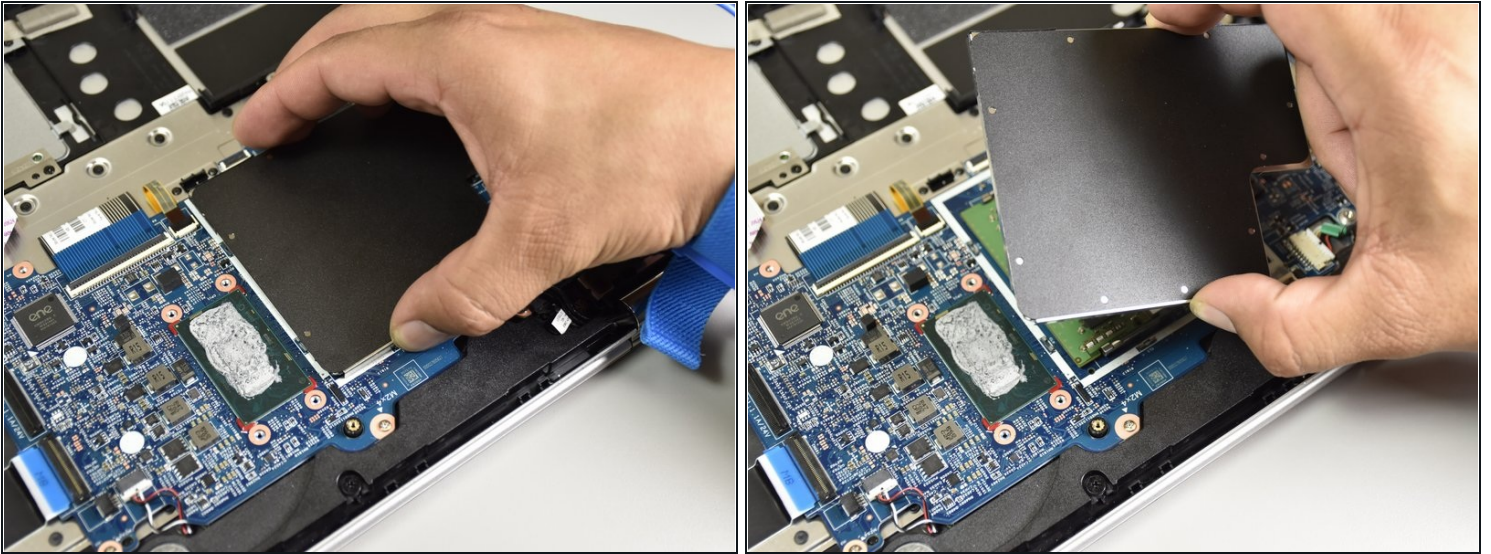- Use the Phillips Head 1 Screwdriver to remove the six 4 mm screws.

Step 6

- Disconnect the battery port from the motherboard by gently lifting it on both sides with the plastic opening tool.

- Lift up the port with the tool.

Step 7
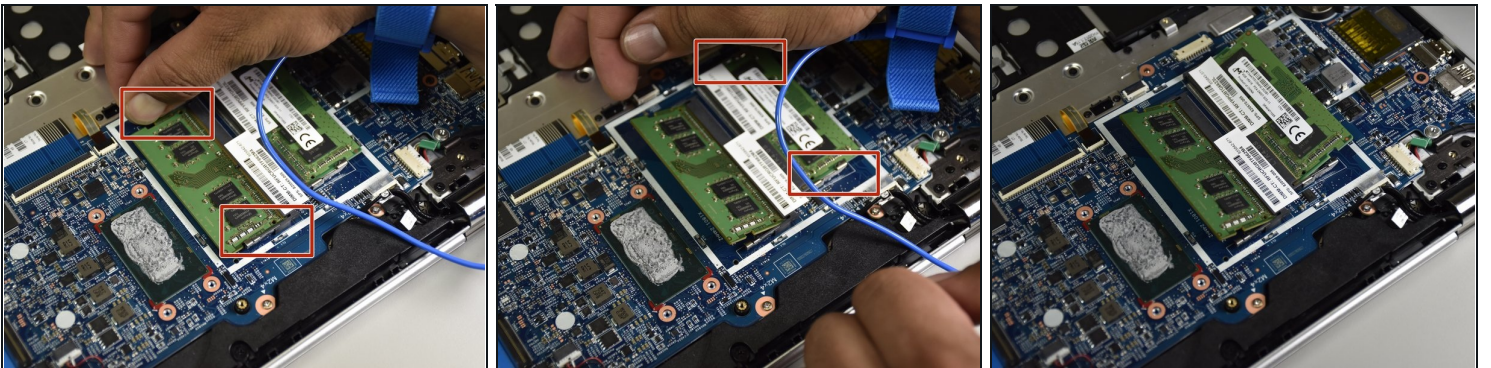

- Lift the battery out of the laptop with your hands.

Step 8 — RAM

ⓘ Make sure you are wearing an [anti-static wrist strap](#).

● Remove the ram's metal cover with your hand.
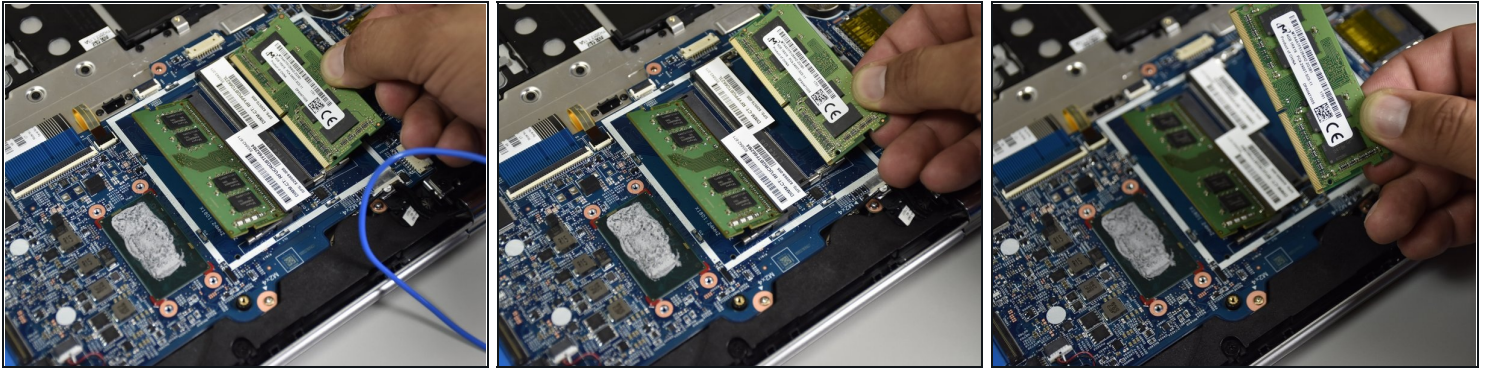
Step 9

● Pull the two outer pins on either side of the ram chip outward with your hands.

ⓘ The ram chips should pop up.

● Do this for both chips.

Step 10

- Remove the chips one at a time, by sliding them towards the side of the computer they are pointing towards.

To reassemble your device, follow these instructions in reverse order.